

# Dementia Support Services & Charities



0800 888 6678

Mon -Fri: 9am to 9pm, Sat - Sun: 9am to 5pm  
Open Bank Holidays, except 25th December  
Providing information, advice, and support to  
people with dementia and their carers  
email: [helpline@dementiauk.org](mailto:helpline@dementiauk.org)  
[www.dementiauk.org](http://www.dementiauk.org)



0333 150 3456

Providing support, information and group services  
(subject to national availability) to people with dementia  
[www.alzheimers.org.uk](http://www.alzheimers.org.uk)



0800 678 1602

Lines are open 8am-7pm, 365 days a year  
Providing information and advice regarding  
benefits, housing, social and care needs,  
retirement, and care homes. They can also help  
put you in touch with volunteers and charities  
[www.ageuk.org.uk](http://www.ageuk.org.uk)



Liverpool  
City Council

0151 233 3800

Lines open 24hrs a day, 7 days a week

Careline adult services manages  
all adult social care enquiries and referrals

[www.liverpool.gov.uk/adult-social-care/getting-help/careline-adult-services](http://www.liverpool.gov.uk/adult-social-care/getting-help/careline-adult-services)



0808 278 7840

Mon – Fri: 09.00-18.00 and Sat 10.00-16.00

Citizens Advice Liverpool provides free, impartial,  
confidential advice and information to people  
who live or work in Liverpool  
[www.citizensadvice.liverpool.org.uk](http://www.citizensadvice.liverpool.org.uk)